RETURN PROCEDURE

Thank you for your recent Jacadi order. If you are unsatisfied with the items you received, Jacadi offers **free exchange or return within 30 days** from the shipment date, and within 60 days for Jacadi Club members. You can return your items using our prepaid shipping label or bring it back in person to one of our Jacadi stores* in the U.S..

Note that returned items must be unworn, unwashed, in their original packaging and with their original tags attached. Shoes must be returned in their original and undamaged shoe box. No refunds will be issued for final sale merchandise**.

- **Exchange or refund in a Jacadi store**

You can exchange or return for a refund your online order in any of our Jacadi U.S. stores*. Simply bring to the store your packing slip, electronic receipt or email confirmation. If you wish to exchange for a more expensive item, you will be able to pay the difference in the payment method of your choice. If you request a refund, you will be refunded for the products returned using the prices stated on your invoice. Your refund will be applied to the original form of payment used online. Please allow 4 to 5 business days for the refund to reflect on your statement. You will receive a confirmation by email indicating the return has been processed.

- **Return by mail to Jacadi return center**

You can ship back the items you would like to return for a full refund to our return center using a Jacadi prepaid label. Complete this return packing slip and enclose it with the item(s) that you wish to return. Ship your return to the following address: Jacadi Paris-Web Return, 487 Springfield Avenue NJ 07901 Summit. Upon receiving your package, all returned items are subject to a quality assurance inspection process. Once approved, we will refund you for the products returned using the prices stated on your invoice. You will receive an email indicating the return has been processed and your refund will be applied to the original form of payment used for your order. Please allow 4 to 5 business days for it to reflect on your statement.

Review the complete Jacadi return policy for more details on jacadi.us/conditions-of-sale.

Fill out the following form and enclose it in your return package in order to ensure your return is processed correctly.

Order Number:

Order date / Received date:

Your name:

Your address:

Please indicate the reason of your return:

1- Size did not fit **2-** I did not like the color **3-** Style or fit was not good

4- Issue with order (wrong item, damaged items, received too late) **5-** I changed my mind

6- Other, specify: .....

REFERENCE	PRODUCT NAME	COLOR	SIZE	QUANTITY	REASON FOR RETURN

Date & signature: ___ / ___ / _____

JACADI PARIS Web Return
487 Springfield Avenue
NJ 07901 Summit
customerservice@jacadi.us | +1 (800) 715-9521

** Online orders can only be returned or exchanged in our participating U.S. Jacadi locations. This excludes: All Bloomingdale's, Gilt, RueLaLa, Maisonette, Arcadia CA, Costa Mesa CA, Scottsdale AZ and all stores outside the U.S..*

*** Items discounted at 50% of the original price or marked as "final sale" online cannot be returned or exchanged.*