

## RETURN PROCEDURE

Dear Customer,

You have just received your order and we thank you for your purchase.

If you are unsatisfied with the articles received, you can return **within 30 days** starting as of your shipping date indicate on the front of the slip. Items must be unworn, unwashed, in its original packaging. Shoes should be returned in their original, undamaged shoe box as this is considered part of the product.

What we offer:

▪ **Ship back your order:**

- You can return **within 30 days** starting as of your shipping date indicate on the front of the slip. Items must be unworn, unwashed, in its original packaging.
- Don't forget to enclose the following return label.
- We offer free UK returns. To receive your return label, please contact our Customer service at [customer.service@jacadi.co.uk](mailto:customer.service@jacadi.co.uk) You may notify your order number and the article you wish to send back.
- Please place the return label on your package and take it to the UPS office.

Return address:

**JACADI - Id Kids Logistics 2  
Bat B ZAC Distripole Zone Delta 3  
Voie du marais  
62119 Dourges France**

I hereby give notice that I cancel my contract of sale of the following goods.

Thank you for filling in this table by indicating **the number corresponding to the reason of your return:**

**1.** The size didn't fit

**2.** I didn't like the colour

**3.** Style or fit wasn't good

**4.** Issue during order

(Mistake, shipping, customer service...)

**5.** I changed my mind

**6.** Other, please specify : .....

REFERENCE	ITEMS	COLOUR	SIZE	AMOUNT	REASON OF RETURN

Order number :

Order date / shipping date :

Your name :

Your address :

Date et signature :

Date : \_\_\_ / \_\_\_ / \_\_\_\_\_